

**WEB PORTAL & MOBILE APP  
SCOPE OF WORK**

**AL JAZIRAH RENT A CAR**

**KSA**

## 1 SCOPE OF WORK

The Portal must consist of the following pages:

- 1- Home (Same as Current).
  - A- Banners (Dynamic by admin).
  - B- APP links on store.
  - C- social media and company info.
  - D- Features Vehicles.
  - E- Achievements.
  - F- Number of vehicles on fleet.
  - G- Number of successful rent requests.
  - H- Branches number.
  - I- Year of experience.
  - J- Why JRC.
  - K- Main services provided by client.
  - L- Investors relations.
- 2- Locations (Same as Current).
- 3- Our Services (Same as Current).
- 4- Fleet (Same as Current).
- 5- Reservation (Same as Current for Lease and Limo).
- 6- Auctions (New).
- 7- Investors (New).
- 8- Marketing (Same as Current).
- 9- News (New).
- 10- Carees (Same as Current).
- 11- Contact Us (Same as Current).
- 12- Privacy (Same as Current).
- 13- Login/Sign up (New).

Notes:

- 1- All the data and the identity must be taken from the current website [www.jrc.com.sa](http://www.jrc.com.sa)
- 2- For the Auction page it must like [Lumi auction \(lumirental.com\)](http://lumirental.com)
- 3- For the Investors page it must like [Investors – Theeb \(theebonline.com\)](http://theebonline.com)
- 4- The website looks like and mechanism must be like [Yelo | Rent a Car in Saudi Arabia \(iyelo.com\)](http://iyelo.com)
- 5- News page contain the events and the achievements of al AL Jazirah added by admin to be presented.
- 6- The login page for individuals and corporates

**Login for Corporates Customers:**

Al Jazirah IT Department prepares one username and password for each customer and sends it to them.

The corporate page contains the followings:

- 1- All invoices issued (paid/unpaid/paid partially).
- 2- All receipts.
- 3- Credit /Debit notes.
- 4- All running vehicles with agreements.
- 5- Statement of account.

All the above can be downloaded as PDF.

**Registration for Individuals Customers:**

Customers can be registered through the mobile app or web portal.

The data that required for sign up:

- 1- National ID / Iqama ID / Passport number.
- 2- Full Name.
- 3- Email address.
- 4- Phone number.
- 5- Date of Birth.
- 6- Nationality.
- 7- Gender.
- 8- Driver License ID.
- 9- Driver License Expiry Date.
- 10- Location (City).
- 11- Password.

Note:

After filling in the data and submitting, the data must be checked with “Yaqeen” services for citizen and residents. If valid, record successfully registered.

**Individuals’ customer Login:**

Two methods to login

- 1- Mobile number/email address then password then OTP.
- 2- Use biometric to have easy login.

The individual page consists of the followings:

- 1- All invoices issued (paid/unpaid/paid partially).
- 2- All receipts.
- 3- Credit /Debit notes.
- 4- All running vehicles with agreements.
- 5- Statement of account.
- 6- Loyalty program and points.

All the above can be downloaded as PDF.

### **Request Rent Vehicle**

Users enter the following criteria:

- 1- Vehicle Pickup branch.
- 2- Vehicle return branch.
- 3- Start date and time.
- 4- End date and time.
- 5- Select vehicle category (ALL/Sedan/SUV/Pickup...etc.).

The Result of this search must be as the followings:

- 1- all available vehicles (rent available only in the specific branch with specific vehicle category).
- 2- Actual images of the vehicle.
- 3- Rent Price.
- 4- Allowed Kilometer.
- 5- Extra Kilometer price per Kilometer.
- 6- Claim Change for accident.
- 7- Offer Price if exist.
- 8- Vehicle features such as “4 doors – 5 seats – air conditioner. 2 bags”

After user select the proper vehicle and press “Book Now” this Message box must appear:

“Al Jazirah Rent A Car is committed to provide the selected model and model year at the time of booking. If the car is not available at the time of executing the booking, Al Jazirah Rent A Car is committed to provide a car from the same category and same model year or higher. In case a car from the same category is not available, Al Jazirah Rent A Car will upgrade the car to a higher category with no additional cost.”

After the user press ok for this message box, option page appears that contain the following:

- 1- Baby Seat and Price.
- 2- GPS and Price.
- 3- CDW and Price.
- 4- Extra Kilometer:
  - A- Add 100 Kilometer and price.
  - B- Add 200 Kilometer and Price.
  - C- Add 300 Kilometer and Price.

After the user selects the option and press Confirm” the login/sign up appear to login or register.

After Login the user must pay 15% of total amount as a down payment through a third-party payment method.

#### **Request Limousine Vehicle**

Same as current in [www.jrc.com.sa](http://www.jrc.com.sa)

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#### **Admin Portal**

- 1- View Dashboard:
  - A- View statistics.
  - B- Total users.
  - C- Total rent requests amounts.

- 2- Add lookup data.
  - A- Vehicle general images.
- 3- User Registration as corporate:
  - A- Secure and easy account creation.
  - B- Admin select corporate ID from Corporate list.
  - C- Set email/mobile and password for account creation.
- 4- Individuals Requests List
  - A- browse upcoming requests and old requests.
- 5- Users List
  - A- Where admin could view all registered users and can filter by user type.
- 6- Add Sub Admins
  - A- The system will provide 2 admin accounts.
- 7- Manage Financial document.
  - A- Admin can upload new financial documents even replace old ones or add new documents to be available to end-user (investors).
- 8- Manage News / Offers
  - A- Through this feature admin will be able to update news (Title, Body text and image) or updates or news to be available to end users.
- 9- Payment Logs
  - A- Admin can view all payments in detail.
- 10- Down Payment Configuration
  - A- Configure downpayment, default 15%.
- 11- Contact Us list
  - A- Admin can view all submitted requests from Contact us of end-users.
- 12- Reports
  - A- Generate reports for
  - B- Payment.
  - C- Rent requests.
  - D- Users

### **Integration**

- 1- Speed ERP solution integrations:
  - A- Get fleet info.
  - B- Get available rent vehicle info in the branch.
  - C- Get branches info.

- D- Get Receipt.
- E- Get Invoices.
- F- Get Corporate Customer Info.
- G- Get Individual Customer Info.
- H- submit a Reservation.
- I- Set New individual customer.
- J- Set down payment receipt.

2- Payment Gateway:

- A- Payment gateway (Visa, Master Card, Mada , Apple Pay).

3- Elm Web Service

- A- Use Yaqeen Service to validate individuals' data.

4- SMS integration.

5- Email integration.

6- Google Map.

7- Live chat.

8- euroland.com Integration for finance data.

**Deliverables**

1- Web Portal.

- A- English & Arabic.

2- Admin Panel.

- A- English & Arabic.

3- End User Mobile Application

- A- IOS.

- B- Android.

- C- Huawei